Information Infrastructure Initiative 2024 Kyushu University

List of Inquiries

Software

Software available to students and faculty staff (Microsoft, Adobe, anti-virus, and some research-specific)

- Microsoft Software
- **Ito** 90-2601
- msq@iii.kyushu-u.ac.jp
- Adobe Software
 - **Ito** 90-6280
- clp@iii.kyushu-u.ac.jp
- Security Software
 - **Ito** 90-2690
- a-virus@iii.kyushu-u.ac.jp

Cybersecurity (CSIRT)

https://iii.kyushu-u.ac.jp/en/

General Security Incidents

Unauthorized access, virus infection, information leakage from on-campus/off-campus network, information leakage due to human mistake, stolen/lost PC, lost ID cards (SSO-KID, student ID card with IC, etc.), etc.

- **Ito** 90-2617
- sec-incident@iii.kyushu-u.ac.jp
- Suspicious E-mails
 - **I**to 90-2617
- sec-info@iii.kyushu-u.ac.jp

Microsoft 365 Services

Signing in to Microsoft 365, installing Microsoft 365 Apps, using OneDrive for Business, SharePoint Online, Teams, and Azure Information Protection.



- Microsoft 365 Services
- - Ito 90-2689/2692 🖸 ci.iii.kyushu-u.ac.jp/en/contact/

Electronic Authentication



About use and authentication of SSO-KID and IC cards

- University Common ID(SSO-KID)
 - **Ito** 90-2690
- ☑ id-room@iii.kyushu-u.ac.jp
- Student/Staff IC card
 - **Ito** 90-2691
- ic-card-room@iii.kyushu-u.ac.jp
- Dedicated E-mail Address for Lost IC cards
 - ic-rep@iii.kyushu-u.ac.jp

Educational Support

M2B Learning Support System, ps (programming learning server), BYOD policy **Online Training Services**

- M2B Learning Support System
 - Ims-admin@ecs.kyushu-u.ac.jp
- ps (programming learning server), BYOD Policy
- **Ito** 90-2695
- ☑ uketsuke@ecs.kyushu-u.ac.jp
- Online Training Services
 - Ito 90-2697
- el-admin@ecs.kyushu-u.ac.jp

E-mail Service and File Sharing



About the Primary Mail Service, which provides email service for all university members, and the file sharing system (Proself) for staff members.



- Primary E-mail Service and File Sharing System
 - lto 90-2693
- ci.iii.kyushu-u.ac.jp/en/contact/

Scientific Computation



About common high-performance computation system, scientific calculation software, user supports and seminars

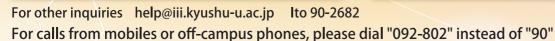
- Academic Supercomputing System
 - **Ito** 90-2683
- request@iii.kyushu-u.ac.jp

Network

About on-campus network (KITE), on-campus wireless LAN (kitenet/edunet) and server hosting service

- ■Network
 - Ito 90-2686 / 2687 / 2688 / 6457
 - n-room@iii.kyushu-u.ac.jp
- Server Hosting Service
 - Ito 90-2686 / 2687 / 2688 / 6457
 - it-room@iii.kyushu-u.ac.jp





Please check the OR code for the latest information.

