

Information Infrastructure Initiative Kyushu University



2024

List of Inquiries

<https://iii.kyushu-u.ac.jp/en/>

Software

Software available to students and faculty staff
(Microsoft, Adobe, anti-virus,
and some research-specific)



● Microsoft Software

☎ Ito 90-2601 ✉ msq@iii.kyushu-u.ac.jp

● Adobe Software

☎ Ito 90-6280 ✉ clp@iii.kyushu-u.ac.jp

● Security Software

☎ Ito 90-2690 ✉ a-virus@iii.kyushu-u.ac.jp

Cybersecurity (CSIRT)

● General Security Incidents

Unauthorized access, virus infection, information leakage from on-campus/off-campus network, information leakage due to human mistake, stolen/lost PC, lost ID cards (SSO-KID, student ID card with IC, etc.), etc.

☎ Ito 90-2617 ✉ sec-incident@iii.kyushu-u.ac.jp

● Suspicious E-mails

☎ Ito 90-2617 ✉ sec-info@iii.kyushu-u.ac.jp

Microsoft 365 Services

Signing in to Microsoft 365,
installing Microsoft 365 Apps,
using OneDrive for Business,
SharePoint Online, Teams,
and Azure Information Protection.



● Microsoft 365 Services

☎ Ito 90-2689/2692 ☎ ci.iii.kyushu-u.ac.jp/en/contact/

Electronic Authentication



About use and authentication of
SSO-KID and IC cards

● University Common ID(SSO-KID)

☎ Ito 90-2690 ✉ id-room@iii.kyushu-u.ac.jp

● Student/Staff IC card

☎ Ito 90-2691 ✉ ic-card-room@iii.kyushu-u.ac.jp

● Dedicated E-mail Address for Lost IC cards

✉ ic-rep@iii.kyushu-u.ac.jp

Educational Support

M2B Learning Support System,
ps (programming learning server), BYOD policy
Online Training Services

● M2B Learning Support System

✉ lms-admin@ecs.kyushu-u.ac.jp

● ps (programming learning server), BYOD Policy

☎ Ito 90-2695 ✉ uketsuke@ecs.kyushu-u.ac.jp

● Online Training Services

☎ Ito 90-2697 ✉ el-admin@ecs.kyushu-u.ac.jp

E-mail Service and File Sharing



About the Primary Mail Service,
which provides email service for
all university members,
and the file sharing
system (Proself) for
staff members.



● Primary E-mail Service and File Sharing System

☎ Ito 90-2693 ☎ ci.iii.kyushu-u.ac.jp/en/contact/

Scientific Computation



About common
high-performance
computation system,
scientific calculation
software, user supports
and seminars

● Academic Supercomputing System

☎ Ito 90-2683 ✉ request@iii.kyushu-u.ac.jp

Network

About on-campus network (KITE),
on-campus wireless LAN (kitenet/edunet)
and server hosting service

● Network

☎ Ito 90-2686 / 2687 / 2688 / 6457

✉ n-room@iii.kyushu-u.ac.jp

● Server Hosting Service

☎ Ito 90-2686 / 2687 / 2688 / 6457

✉ it-room@iii.kyushu-u.ac.jp



For other inquiries help@iii.kyushu-u.ac.jp Ito 90-2682

For calls from mobiles or off-campus phones, please dial "092-802" instead of "90"

Please check the QR code for the latest information.

